

Backyard Buddies LLC - Terms, Conditions, and Waiver of Liability Agreement

Legal Terms, Service Rules, and General Release of Claims

DISCLAIMER: This document is provided for informational and contractual purposes between Backyard Buddies LLC and participating dog owners. It establishes the terms of service, safety rules, and legal waivers required for participation in any services, facilities, or activities provided by Backyard Buddies LLC.

1. Assumption of Risk & Inherent Dangers

By enrolling a pet in any service or utilizing the premises of Backyard Buddies LLC, the undersigned owner or authorized agent ("Owner") acknowledges and agrees that participating in dog daycare, boarding, socialization, and self-service facilities carries inherent risks.

- **Off-Leash Play & Socialization:** Off-leash group play involves interaction among unpredictable animals. Owner understands that despite reasonable supervision, dogs may engage in rough play, fights, biting, scratching, or other aggressive behaviors that may result in physical injury, permanent disability, or death to pets or humans.
- **Disease & Illness:** Owner acknowledges that exposing a dog to a group environment presents a risk of contracting airborne or communicable illnesses, including but not limited to Canine Infectious Respiratory Disease (Canine Cough/Kennel Cough), Canine Influenza, and intestinal parasites, regardless of vaccination status.
- **Strict Assumption of Risk:** Owner voluntarily, knowingly, and expressly assumes all financial and operational risks associated with bringing their pet(s) to Backyard Buddies LLC. Participation is strictly at Owner's risk.

2. Limitation of Liability & Release

To the fullest extent permitted by law, Owner agrees to release, waive, discharge, and covenant not to sue Backyard Buddies LLC, its owners, members, managers, officers, employees, agents,

and representatives ("Released Parties") from any and all claims, demands, liabilities, causes of action, damages, losses, or expenses (including legal fees) arising out of or related to:

- Any injury, illness, loss, escape, or death of pet(s) during attendance or in transit.
- Any damage to personal property or injury caused by pet(s) to third parties, staff, or other animals.
- **Indemnification:** Owner agrees to defend, indemnify, and hold harmless the Released Parties against any costs, liabilities, or expenses incurred as a result of any action, suit, or claim brought against them due to the actions, behavior, or health of Owner's pet(s).

3. Veterinary Care & Emergency Authorization

In the event of a medical emergency, sudden illness, or injury involving Owner's pet(s), Backyard Buddies LLC will make reasonable efforts to contact the Owner or designated emergency contact promptly.

- **Emergency Authorization:** If Owner or emergency contact cannot be reached, or if immediate care is deemed necessary by staff, Owner hereby authorizes Backyard Buddies LLC to seek veterinary care from a licensed veterinarian or emergency veterinary clinic.
- **Medical Decisions:** Staff or attending medical personnel are authorized to administer necessary treatment, diagnostics, or procedures.
- **Financial Responsibility:** Owner agrees to assume full financial responsibility for all costs, medical bills, transportation fees, and emergency treatment incurred on behalf of the pet(s).

4. Health, Age, and Vaccination Requirements

To ensure the safety and well-being of all animals, Backyard Buddies LLC enforces strict health entry requirements. All pets admitted to the facility must meet the following criteria:

Requirement Category	Specific Mandate
Minimum Age	All pets must be at least six (6) months of age.
Spay / Neuter Status	All dogs over six (6) months old must be fully spayed or neutered.

Requirement Category	Specific Mandate
Required Vaccines	Up-to-date documentation for DHPP (Distemper, Hepatitis, Parvovirus, Parainfluenza), Bordetella , and Rabies .

Dogs exhibiting signs of contagious illness, fleas, or severe behavioral issues will be refused entry or quarantined at Owner's expense.

5. Booking & Cancellation Policy

Backyard Buddies LLC relies on accurate scheduling to maintain safe staff-to-dog ratios.

- **Cancellation Window:** Cancellations or changes to scheduled reservations must be completed by **the night before** the scheduled service date.
- **Same-Day Cancellations & No-Shows:** Any cancellations made on the day of service, or failures to show up for a reserved slot without prior notice, are **non-refundable**. Prepaid credits or deposits for that session will be forfeited.

6. Self-Service Dog Wash Rules

Clients utilizing the self-service dog wash station must strictly observe the following rules:

- **Direct Supervision:** Dogs must remain under the direct physical control and supervision of the Owner at all times. Pets must never be left unattended on wash tables, in tubs, or near equipment.
 - **Leash Requirements:** Dogs must be kept on a short leash (non-retractable) when entering, exiting, and moving through the facility. Dogs must be secured using the provided tub restraints while inside the wash basin.
 - **Equipment Use:** Equipment, shampoos, high-velocity dryers, and aprons must be used strictly in accordance with posted directions and staff instructions. Blow dryers must not be pointed directly into a dog's eyes, ears, or snout.
-

7. Client Acknowledgment & Signature

By signing below, I certify that I am the legal owner or authorized agent of the pet(s) named below. I confirm that I have carefully read, fully understand, and voluntarily accept all terms, conditions, rules, and liability waivers contained in this Agreement.

Owner Printed Name: _____

Dog(s) Name(s): _____

Owner Signature: _____

Date: _____